Disclaimer: RefWorks does not recommend EVER turning off your anti-virus or firewall software. This documentation should only be used as a tool for adding the Write-N-Cite program to your list of trusted programs so that Write-N-Cite will function properly. RefWorks will not be responsible for changes made by the user that causes harmful results to their computer systems. RefWorks suggests consulting a professional whenever making changes to your system’s configuration.

AVG

Open the AVG Anti-Virus plus Firewall. Double-click the Firewall button to configure the Firewall. Add the Write-N-Cite program to the list.

Figure 1: AVG
McAfee

Open your McAfee Security Center, click **Internet and Network**, and then click the **Advanced** button in the firewall section. Click **Program Permissions**, then click **Add Allowed Program**. Add the Write-N-Cite program to the list.

**NOTE:** McAfee's firewall automatically disables Windows Firewall and sets itself as your default firewall.

**Figure 2: McAfee**
Microsoft Windows Vista

To add exceptions to your firewall using Windows Vista, perform the following steps:

1. Click **Start**, **Control Panel**, and then **Security Center**.

*Figure 3: Microsoft Windows Vista Firewall*
2. Click **Allow a program through Windows Firewall**.

**Figure 4: Microsoft Windows Vista Firewall**
3. Select the **Exceptions** tab and then click **Add Program**.

Figure 5: Microsoft Windows Vista Firewall

4. In the **Add a Program** dialog box, click **Browse**. Add the Write-N-Cite program to the list.
5. Click **OK**.
Microsoft Windows XP

To add exceptions to your firewall using Windows XP, perform the following steps:

1. Click **Start**, **Control Panel**, and then **Security Center**.

**Figure 6: Microsoft Windows XP Firewall**
2. Click Windows Firewall.

Figure 7: Microsoft Windows XP Firewall

![Windows Security Center](image1.png)

3. Select the Exceptions tab and then click Add Program.
4. In the Add a Program dialog box, click Browse. Add the Write-N-Cite program to the list.

Figure 8: Microsoft Windows XP Firewall

![Windows Firewall](image2.png)
5. Click **OK**.

**Norton**

Click **Options** in Norton to change the firewall settings. Add the Write-N-Cite program to the list.

**Figure 9: Norton**

![Norton Antivirus](image)

**Symantec**

Open Symantec Endpoint Protection, Click **Change Settings**, and then click **Configure Settings** for Network Threat Protection. Add the Write-N-Cite program to the list.

**Figure 10: Symantec**

![Symantec Endpoint Protection](image)
1. Open the Trend Micro Main Console, select the Personal Network and Firewall Controls tab, and then click Settings.

Figure 11: Trend Micro
2. On the Personal Firewall page, click Add.

Figure 12: Trend Micro
3. Select the **Program Control** tab and then click **Add**.

**Figure 13: Trend Micro**
4. Click **Browse** and add the Write-N-Cite program to the list.

**Figure 14: Trend Micro**

5. Click **OK**.
ZoneAlarm

1. Open ZoneAlarm Security.
2. Click Program Control, Programs, and then Add.

Figure 15: ZoneAlarm

3. Add the Write-N-Cite program to the list.