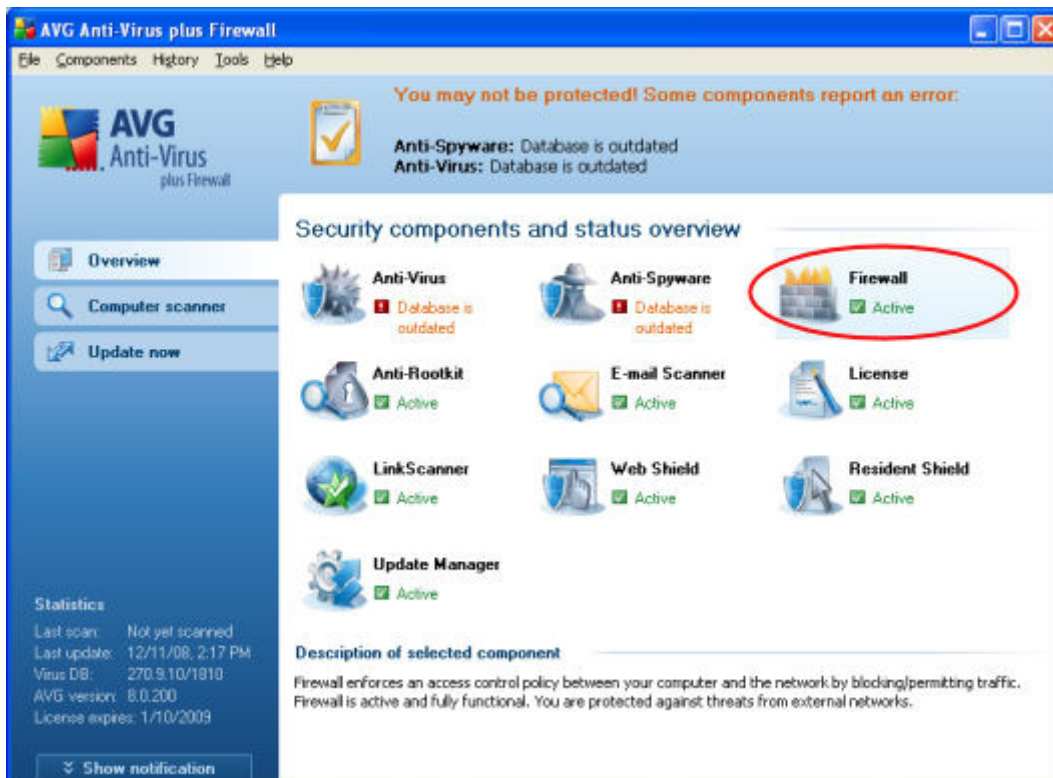


Disclaimer: RefWorks does not recommend EVER turning off your anti-virus or firewall software. This documentation should only be used as a tool for adding the Write-N-Cite program to your list of trusted programs so that Write-N-Cite will function properly. RefWorks will not be responsible for changes made by the user that causes harmful results to their computer systems. RefWorks suggests consulting a professional whenever making changes to your system's configuration.

AVG

Open the AVG Anti-Virus plus Firewall. Double-click the Firewall button to configure the Firewall. Add the Write-N-Cite program to the list.

Figure 1: AVG

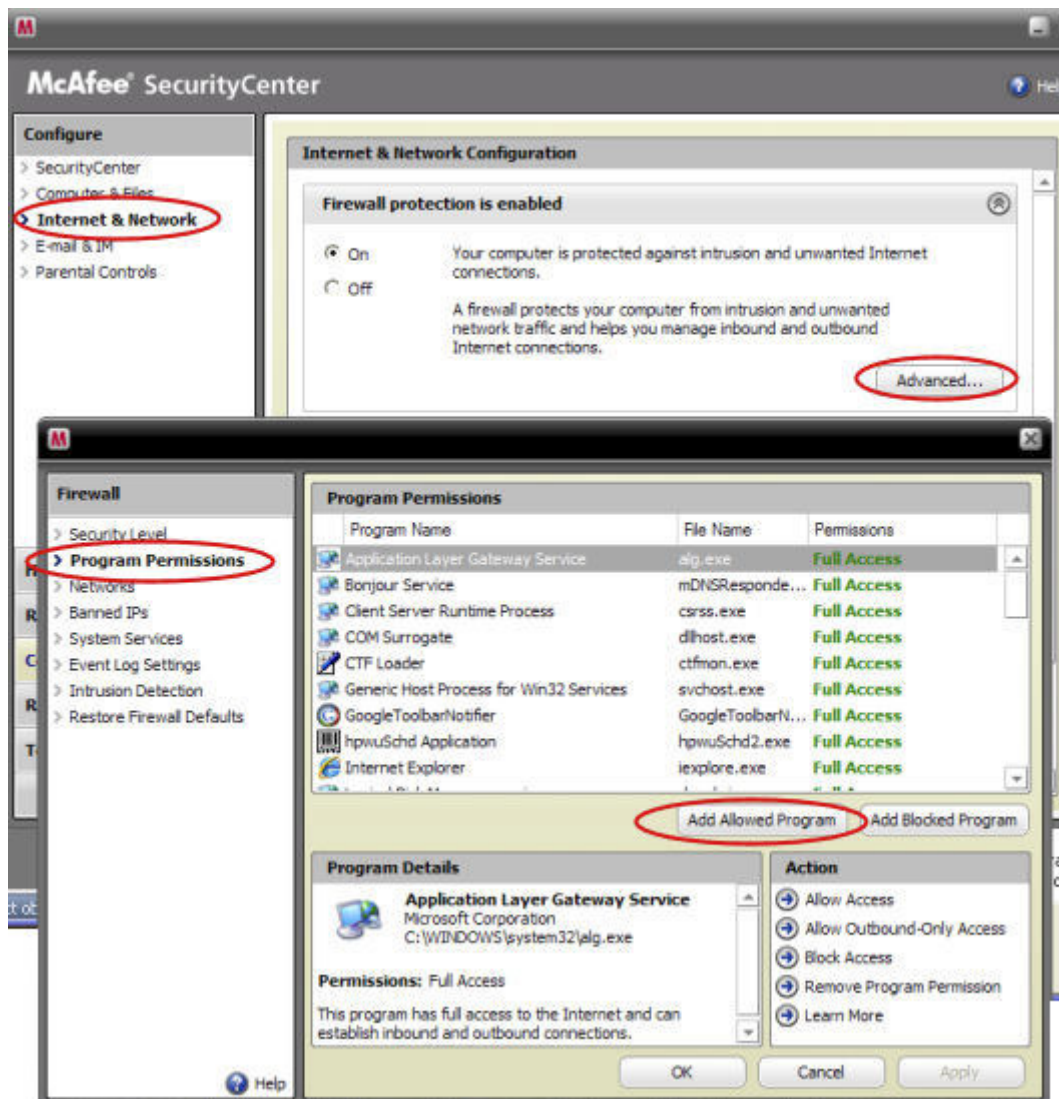


McAfee

Open your McAfee Security Center, click **Internet and Network** , and then click the **Advanced** button in the firewall section. Click **Program Permissions** , then click **Add Allowed Program** . Add the Write-N-Cite program to the list.

NOTE: McAfee's firewall automatically disables Windows Firewall and sets itself as your default firewall.

Figure 2: McAfee

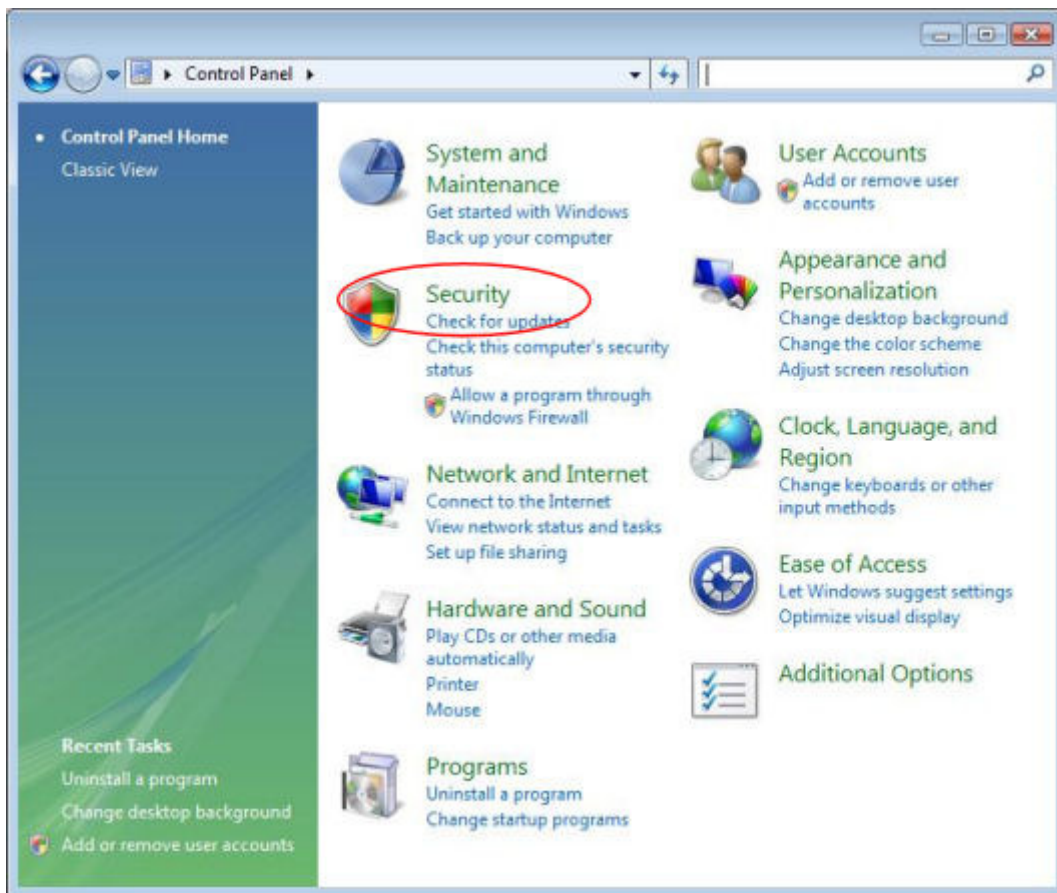


Microsoft Windows Vista

To add exceptions to your firewall using Windows Vista, preform the following steps:

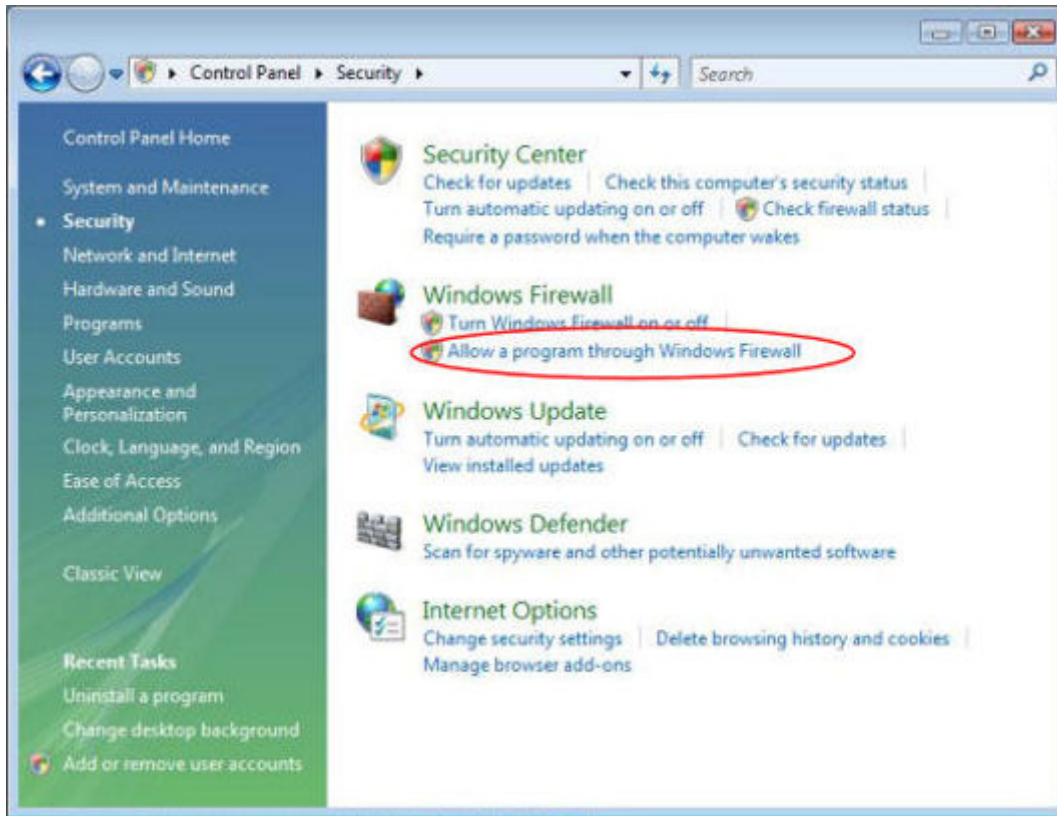
1. Click **Start** , **Control Panel** , and then **Security Center** .

Figure 3: Microsoft Windows Vista Firewall



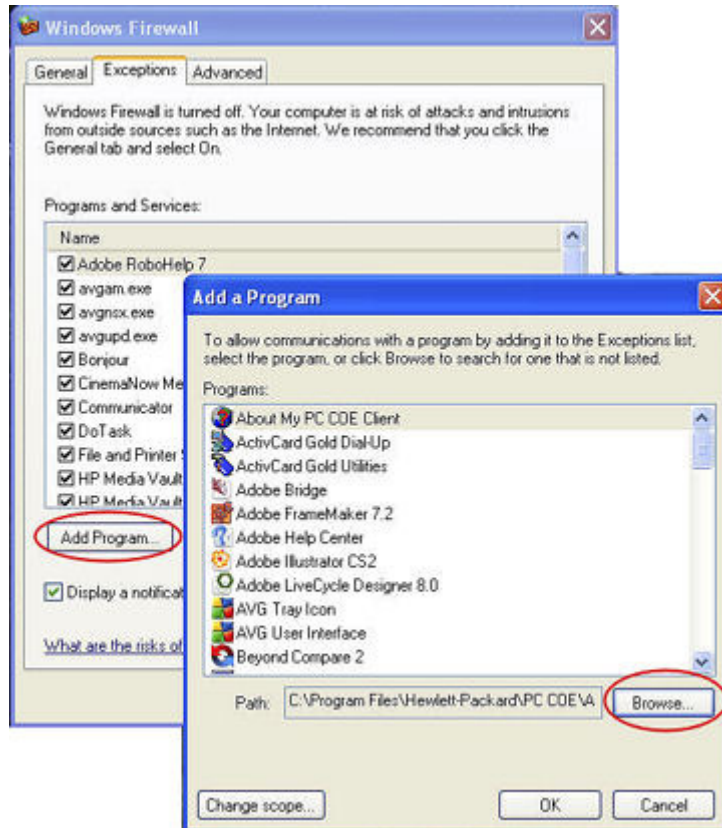
2. Click **Allow a program through Windows Firewall**.

Figure 4: Microsoft Windows Vista Firewall



3. Select the **Exceptions** tab and then click **Add Program** .

Figure 5: Microsoft Windows Vista Firewall



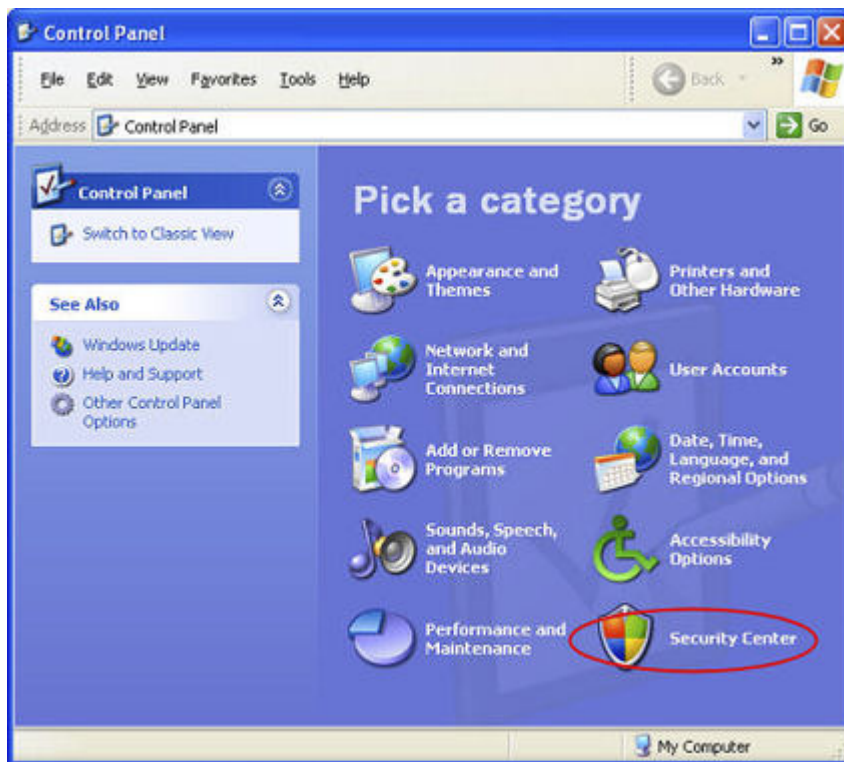
4. In the **Add a Program** dialog box, click **Browse** . Add the Write-N-Cite program to the list.
5. Click **OK** .

Microsoft Windows XP

To add exceptions to your firewall using Windows XP, perform the following steps:

1. Click **Start** , **Control Panel** , and then **Security Center** .

Figure 6: Microsoft Windows XP Firewall



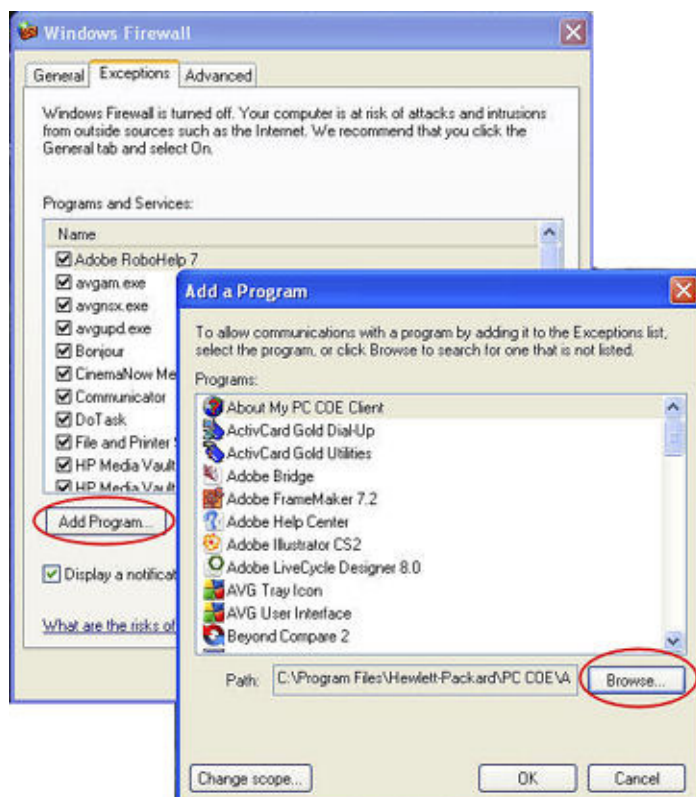
2. Click **Windows Firewall**.

Figure 7: Microsoft Windows XP Firewall



3. Select the **Exceptions** tab and then click **Add Program**.
4. In the **Add a Program** dialog box, click **Browse**. Add the Write-N-Cite program to the list.

Figure 8: Microsoft Windows XP Firewall



5. Click **OK** .

Norton

Click **Options** in Norton to change the firewall settings. Add the Write-N-Cite program to the list.

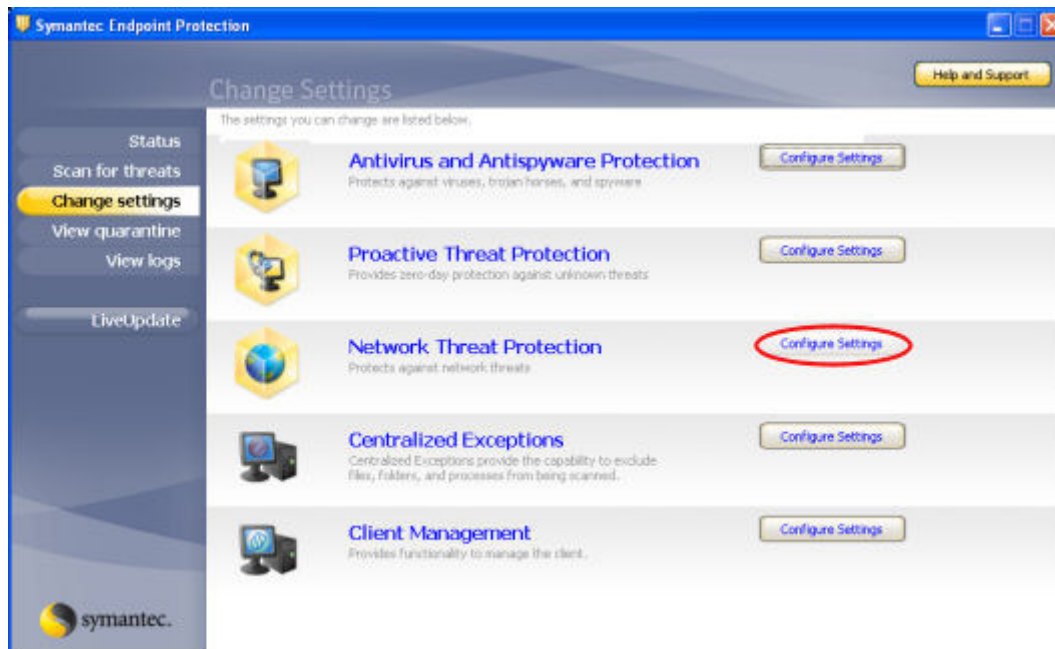
Figure 9: Norton



Symantec

Open Symantec Endpoint Protection, Click **Change Settings** , and then click **Configure Settings** for Network Threat Protection. Add the Write-N-Cite program to the list.

Figure 10: Symantec



Trend Micro

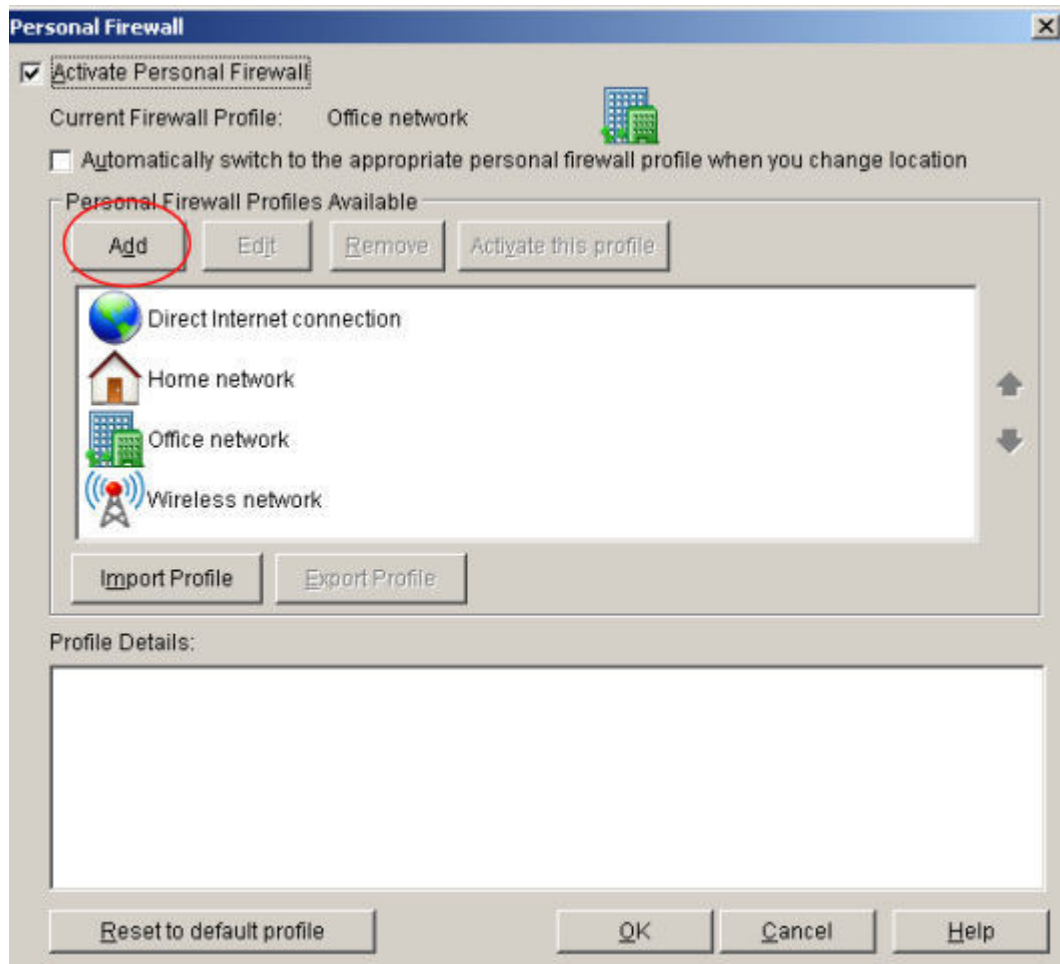
1. Open the Trend Micro **Main Console** , select the **Personal Network and Firewall Controls** tab, and then click **Settings** .

Figure 11: Trend Micro



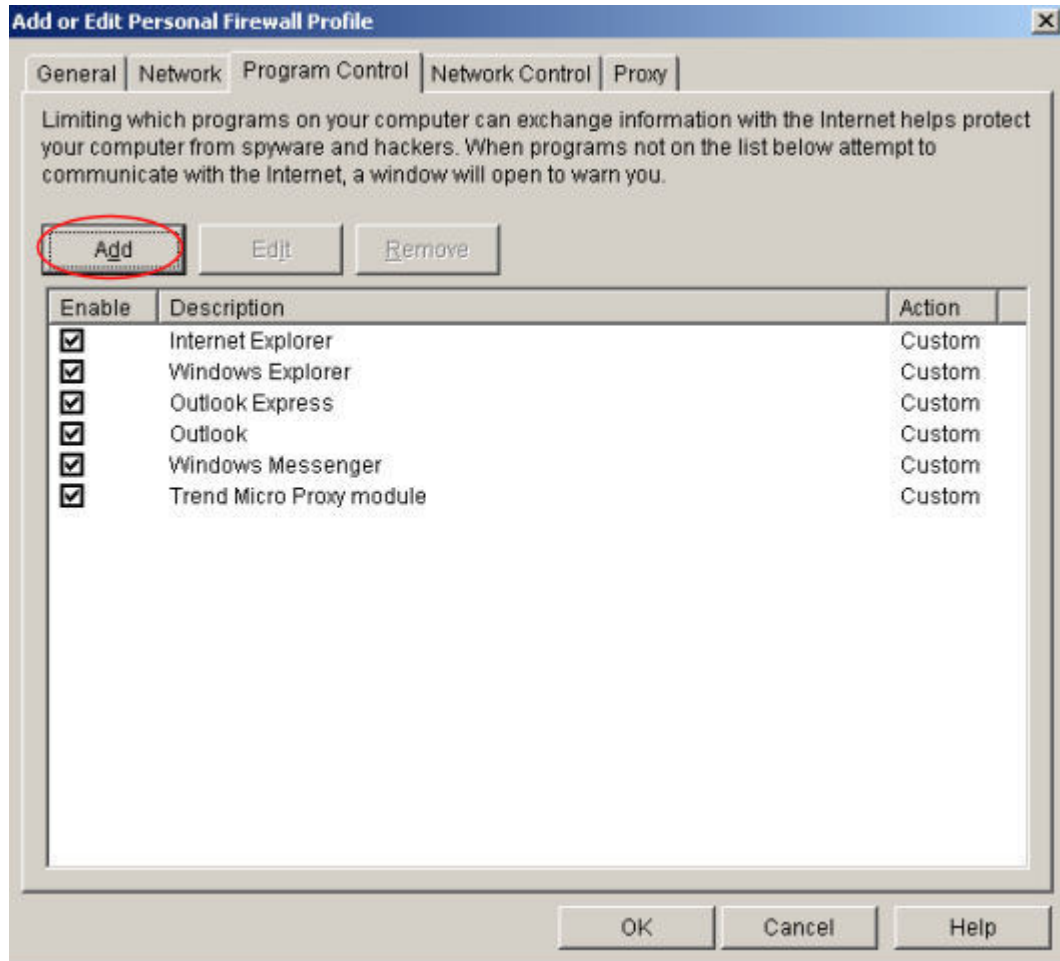
2. On the **Personal Firewall** page, click **Add** .

Figure 12: Trend Micro



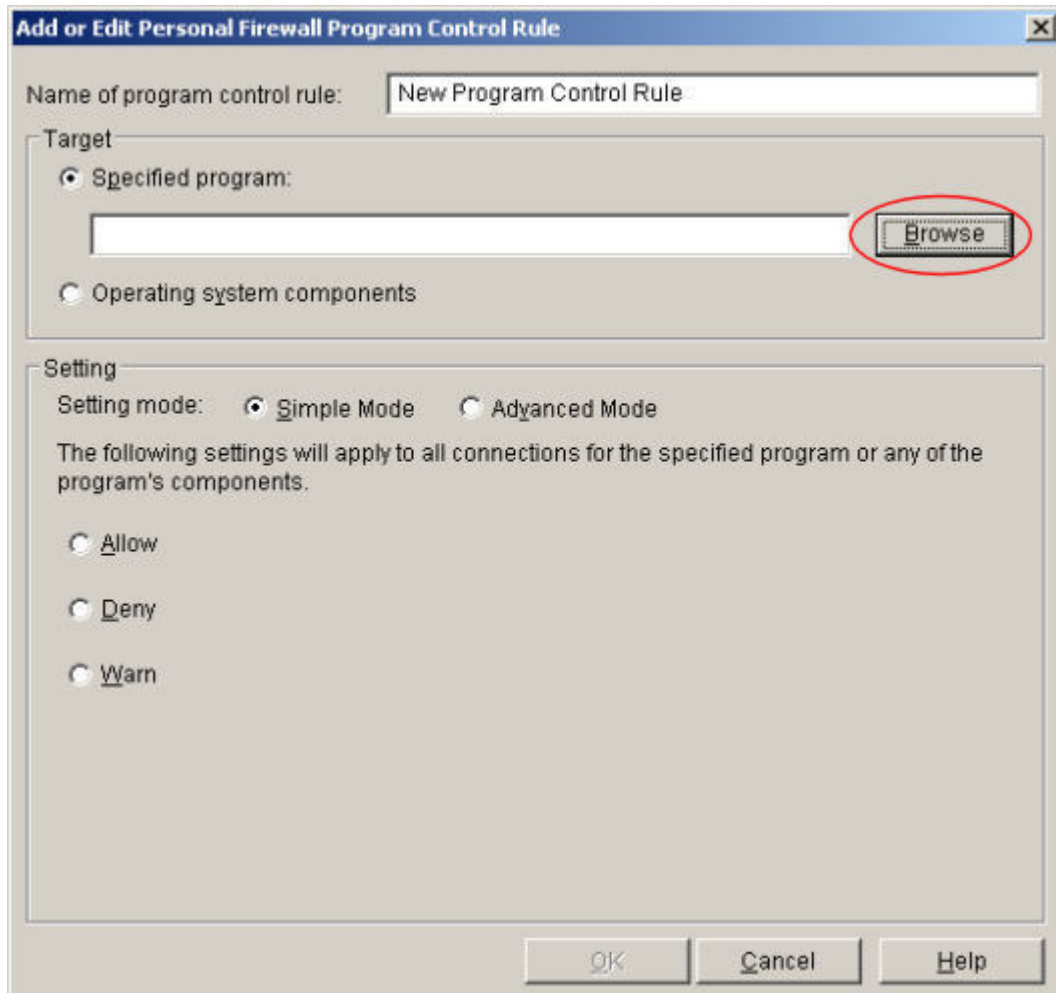
3. Select the **Program Control** tab and then click **Add**.

Figure 13: Trend Micro



- Click **Browse** and add the Write-N-Cite program to the list.

Figure 14: Trend Micro

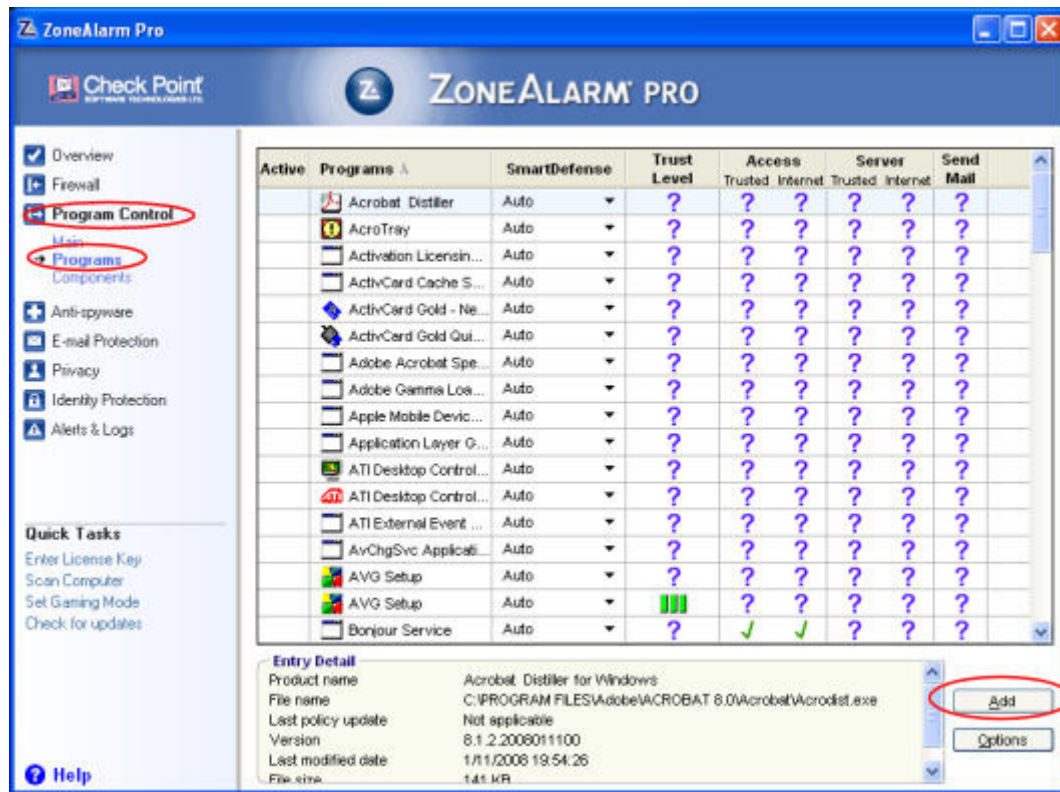


- Click **OK**.

ZoneAlarm

1. Open ZoneAlarm Security.
2. Click **Program Control** , **Programs** , and then **Add** .

Figure 15: ZoneAlarm



3. Add the Write-N-Cite program to the list.