

Disclaimer: RefWorks does not recommend EVER turning off your anti-virus or firewall software. This documentation should only be used as a tool for adding the Write-N-Cite program to your list of trusted programs so that Write-N-Cite will function properly. RefWorks will not be responsible for changes made by the user that causes harmful results to their computer systems. RefWorks suggests consulting a professional whenever making changes to your system's configuration.

AVG

Open the AVG Anti-Virus plus Firewall. Double-click the Firewall button to configure the Firewall. Add the Write-N-Cite program to the list. **Figure 1: AVG**



McAfee

Open your McAfee Security Center, click Internet and Network , and then click the Advanced button in the firewall section. Click Program Permissions , then click Add Allowed Program . Add the Write-N-Cite program to the list.

NOTE: McAfee's firewall automatically disables Windows Firewall and sets itself as your default firewall. **Figure 2: McAfee**



Microsoft Windows Vista

To add exceptions to your firewall using Windows Vista, preform the following steps:

1. Click Start, Control Panel, and then Security Center.

Figure 3: Microsoft Windows Vista Firewall



2. Click Allow a program through Windows Firewall .

Figure 4: Microsoft Windows Vista Firewall



3. Select the Exceptions tab and then click Add Program .

Figure 5: Microsoft Windows Vista Firewall



- 4. In the Add a Program dialog box, click Browse . Add the Write-N-Cite program to the list.
- 5. Click OK .

Microsoft Windows XP

To add exceptions to your firewall using Windows XP, preform the following steps:

1. Click Start , Control Panel , and then Security Center .

Figure 6: Microsoft Windows XP Firewall



2. Click Windows Firewall .

Figure 7: Microsoft Windows XP Firewall



- 3. Select the Exceptions tab and then click Add Program .
- 4. In the Add a Program dialog box, click Browse . Add the Write-N-Cite program to the list.

Figure 8: Microsoft Windows XP Firewall



5. Click **OK** .

Norton

Click **Options** in Norton to change the firewall settings. Add the Write-N-Cite program to the list. **Figure 9: Norton**



Symantec

Open Symantec Endpoint Protection, Click **Change Settings**, and then click **Configure Settings** for Network Threat Protection. Add the Write-N-Cite program to the list. **Figure 10: Symantec**



Trend Micro

1. Open the Trend Micro Main Console, select the Personal Network and Firewall Controls tab, and then click Settings.

Figure 11: Trend Micro

Overview	Personal <u>Fi</u> rewall	🗸 ON
Virus & Spyware Controls	This barrier filters data sent to or coming from the intruders from hijacking your computer or stealing Keep your firewall activated at all times.	Internet, preventing g personal information.
Personal Network & Firewall Controls	Protection Level: Medium	<u>S</u> ettings
Internet & Email Controls	Personal Wireless Network Monitor	🗙 off
Other Settings	Protect Other Computers	X OFF
Help & Support		

2. On the Personal Firewall page, click Add .

Figure 12: Trend Micro

ersonal Firewall	×
Activate Personal Firewall Current Firewall Profile: Office network Automatically switch to the appropriate personal firewall profile when you change location	n
Add Edjt Remove Activate this profile	_
Direct Internet connection Home network Office network Wireless network	+ +
Import Profile Export Profile	
Profile Details:	
Reset to default profile QK Cancel H	lelp

3. Select the $\ensuremath{\text{Program Control}}$ tab and then click $\ensuremath{\text{Add}}$.

Figure 13: Trend Micro

A <u>d</u> d	ate with the Internet, a window will open to warn you.	•
Enable 9 9 9 9 9 9 9	Description Internet Explorer Windows Explorer Outlook Express Outlook Windows Messenger Trend Micro Proxy module	Action Custom Custom Custom Custom Custom

4. Click **Browse** and add the Write-N-Cite program to the list.

Figure 14: Trend Micro

dd or Edit Personal Firewall Pro	jram Coi	ntrol Rule	•				2
lame of program control rule:	New F	rogram	Control R	ule			
Target							
Specified program:							
						Bro	wse
C Operating system compor	ents						
Setting							
Setting mode: (Simple)	lode	C Advan	iced Mode	е			
The following settings will approgram's components.	ly to all c	connectio	ns for the	specifi	ed progra	am or any o	fthe
C Deny							
C Warn							
			QK		<u>C</u> ancel	1	<u>H</u> elp

5. Click **OK** .

ZoneAlarm

- Open ZoneAlarm Security.
 Click Program Control, Programs, and then Add.

Figure 15: ZoneAlarm

Activ	e Programs A	SmartDefense	Trust Level	Acco	ess Internet	Sea Trusted	internet	Send Mail
ontrol	🕗 Acrobat Distiller	Auto •	?	?	?	?	?	?
	🚺 AcroTray	Auto •	?	?	?	?	?	?
	Activation Licensin	Auto •	?	?	?	?	?	?
	ActivCard Cache S	Auto	?	?	?	?	?	?
	🔷 ActivCard Gold - Ne	Auto •	?	?	?	?	?	?
ction	🔌 ActivCard Gold Qui	Auto	?	?	?	?	?	?
	Adobe Acrobat Spe	Auto 🔹	?	?	?	?	?	?
ction	Adobe Gamma Loa	Auto •	?	?	?	?	?	?
	Apple Mobile Devic	Auto •	2	?	?	?	?	?
	Application Layer G	Auto .	2	?	?	?	?	?
	ATI Desktop Control	Auto •	?	?	?	?	?	?
	4 ATI Desktop Control	Auto •	?	?	?	?	?	?
Tasks	ATI External Event	Auto 🔹	?	?	?	?	?	?
	AvChgSvc Applicati	Auto •	?	?	?	?	?	?
	AVG Setup	Auto .	?	?	?	?	?	?
	🛃 AVG Setup	Auto		?	?	?	?	?
	Bonjour Service	Auto •	?	1	1	?	?	?

3. Add the Write-N-Cite program to the list.